# Policy Management Release Notes





Policy Management Release Notes, Release 12.6.1

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# Introduction

This document provides information about new features and enhancements to the existing features for Oracle Communications Policy Management, and includes:

- Supported hardware baseline
- Software and documentation
- Supported upgrade paths
- Compatibility
- Resolved bugs
- Customer-known bugs

Directions for accessing key Oracle sites and services are also identified in the Oracle References and Services.

Release notes are available on Oracle Help Center and are made available for every software release.

#### **Disclaimer**

Before installing third-party software on the same server with Oracle products (for example, DSR, PCRF, UDR, PIC, EAGLE and so on), please be aware of the following information:

- Oracle is not responsible for installation, operation, maintenance, etc. of any non-Oracle distributed software with Oracle products (for example, DSR, PCRF, UDR, PIC, EAGLE and so on).
- Additional due diligence including testing is recommended to be performed in the lab before deploying non-Oracle software on production sites to avoid potential issues.
- Oracle is not responsible for validating or integrating non-Oracle software with Oracle products (for example, DSR, PCRF, UDR, PIC, EAGLE and so on). Additionally, persistence of the non-Oracle software over upgrade of the Oracle product may or may not occur, and Oracle does not guarantee the non-Oracle software will persist.
- Oracle Support may require that the customer uninstall the non-Oracle software and reinstall Oracle products (for example, DSR, PCRF, UDR, PIC, EAGLE and so on) to recover the system to address a field issue.



# **Enhancement Description**

This release of Oracle Communications Policy Management adds the enahncement described in this chapter.

#### KPI\_DASHBOARD Enhancement-ER 33960815

This enhancement reduces the loading duration of the KPI Dashboard of CMP GUI installed in Virtual environment.

In the previous releases, the KPI dashboard used to take several minutes to load for a larger customer deployments (with multiple MPE and MRAs), which has been reduced to less than a minute in this release. As per the latest testing, with 50+ MPE-MRA nodes in Virtualized environment, the KPI dashboard loading time is just 30 seconds.



### Software and Documentation

Oracle Communications Policy Management software is available for download on the Oracle software delivery website. Documentation is delivered electronically on Oracle Help Center. Both the software and the documentation are listed in this section.

#### Software

All components are available for download from the software delivery website.



These files are available in the following format:

- \*.iso: for bare metal deployments
- \*.ova: for VMware and OVM/OVS deployments

#### Software

- Oracle Communications Policy Management Configuration Management Platform 12.6.1.0.0\_19.1.0
- Oracle Communications Policy Management Multimedia Policy Engine 12.6.1.0.0 19.1.0
- Oracle Communications Policy Management Policy Front End 12.6.1.0.0 19.1.0
- Oracle Communications Tekelec Virtual Operating Environment (TVOE) 3.8.0.0.0 89.5.0
- Oracle Communications Tekelec Platform Distribution (TPD) 7.8.2.0.0-89.18.0
- Oracle Communications Tekelec Platform Management and Configuration (PMAC) 6.6.1.0.0-66.9.0-x86\_64

This list is accurate at the time of release, but is subject to change. View the Oracle Software Delivery Cloud site for the latest information.

#### **MAC Algorithms**

Only the following MAC algorithms are supported from 12.6.0 onwards:

- hmac-sha2-256
- hmac-sha2-512

#### **Packages Removed**

The following packages are removed from 12.6.0 and later:

- Telnet
- PHP

nxframe-tool package is removed from 12.6.1.0.0 and later.

### **Documentation**

All documents available for download from Oracle Help Center (http://docs.oracle.com/en/industries/communications).

#### Note:

This list is accurate at the time of release but is subject to change. See Oracle Help Center for all available documents.

- Platform Configuration User's Guide
- Configuration Management Platform Wireless User's Guide
- Policy Wizard Reference
- SNMP User's Guide
- OSSI XML Interface Definitions Reference
- Policy Front End User's Guide
- Troubleshooting Reference
- Analytics Data Stream Reference
- Policy Variables Reference
- Network Impact Report
- Software Installation Guide
- 12.5.0/12.5.0.4/12.6.0 to 12.6.1 Upgrade Procedures
- Disaster Recovery Guide
- Concepts for Wireless Networks
- Licensing Information User Manual



# Supported Hardware Baseline

The hardware identified in Supported Hardware Baseline comprises the hardware and server versions that have been verified with this release.

# Supported Hardware Baseline

Table 4-1 Supported Hardware Baseline

Hardware	Description
HP Gen 8/8+	Rackmount and C-Class servers configured as defined in the configuration workbook.
HP Gen 9	Rackmount and C-Class servers configured as defined in the configuration workbook.

The firmware components are software that is installed on the hardware. These components are listed in the Firmware Release Notice:http://docs.oracle.com/cd/E57832\_01/index.htm.

# Firmware Components

The firmware components are software that is installed on the hardware. These components are listed in the Firmware Release Notice:http://docs.oracle.com/cd/E57832\_01/index.htm.

# Firmware Component List

The firmware documents are available from Oracle Help Center (OHC): http://docs.oracle.com/cd/E57832 01/index.htm.

Table 5-1 shows the firmware components used in this release.

**Table 5-1 Supported Firmware Components** 

Hardware	Release	Description
HP Firmware FUP	2.2.11 (minimum)*	FC

#### FC

**Fully Compatible** 



There are no general restrictions on the use of newer firmware. Oracle provides guidance in the HP Solutions Firmware Upgrade Pack Release Notes on the maximum firmware version for a component. Only when there is a known compatibility issue with a newer firmware version is a maximum version specified. Oracle recommends that the latest firmware release always be used unless there is a known compatibility issue.



# **Performance Numbers**

Below table shows the performance criteria and achievement in this release.

Table 6-1 Performance Criteria and Achievement

Performance Criterial Specification	Achievement in Release 12.5	Achievement in Release 12.6	Achievement in Release 12.6.1
Bare Metal	40M bindings per MRA (HP G9)	40M bindings per MRA (HP G9)	40M bindings per MRA (HP G9)
	15M sessions per MPE (HP G9)	15M sessions per MPE (HP G9)	15M sessions per MPE (HP G9)
	91500 TPS per MRA (HP G9)	91500 TPS per MRA (HP G9)	91500 TPS per MRA (HP G9)
	12500 TPS per MPE (HP G9)	12500 TPS per MPE (HP G9)	12500 TPS per MPE (HP G9)
VMware(server Hardware Gen8)			20M bindings per MRA
			3M bindings per MPE
			24000 TPS per MRA
			4000 TPS per MPE
Open Stack			20M bindings per MRA
			5M bindings per MPE
			24000 TPS per MRA
			4000 TPS per MPE

Table 6-2 Performance Numbers for G8 and G9

Profile	TPS	Active Concurrent Sessions
ROM_G8_MPE (256 M)	6500 (100%)	8.5M
ROM_G8_MRA(256 M)	52000 (100%)	23M
ROM_G9_MPE (256 M)	12500 (100%)	15M
ROM_G9_MRA (256 M)	91500 (100%)	40M
VMware_MRA	24000 (100%)	20M
VMware_MPE	4000 (100%)	3M
Openstack_MRA	24000 (100%)	20M
Openstack_MPE	4000 (100%)	5M

# Compatibility and Software Upgrade Paths

This chapter provides a Policy Management compatibility matrix and a table of upgrade paths.

### **UDR and Policy Management Compatibility Matrix**

The firmware documents are available from Oracle Help Center.

Below table lists which releases of Policy Management are compatible with each release of UDR.

Table 7-1 UDR and Policy Management Compatibility Matrix

UDR Software Release	Compatible Policy Management Software Releases
9.1	9.1, 10.5
9.3	9.1, 10.5, 11.5, 12.1, 12.2
10.0	10.5, 11.5, 12.1
10.2	11.5, 12.1 , 12.2
12.1	11.5, 12.1*, 12.2 , 12.3, 12.4, 12.5
12.2	12.1, 12.2, 12.3, 12.4, 12.5
12.4	12.1, 12.2, 12.3, 12.4 , 12.5, 12.6 ,12.6.1
12.10	12.1, 12.2, 12.3, 12.4 , 12.5, 12.6 ,12.6.1
12.11	12.1, 12.2, 12.3, 12.4 , 12.5, 12.6 ,12.6.1

<sup>\*</sup> If you decide to use the UDR enterprise pools feature in UDR release 12.2, then Policy Management release 12.2 is required. A special upgrade sequence order is required:

- 1. Upgrade to Policy Management 12.2.
- 2. Upgrade to UDR 12.2.
- **3.** Upgrade to Policy Management 12.2.2.

After this is complete, the UDR enterprise pools feature can be enabled.

# Supported Upgrade Paths

This release has been tested for upgrades from specific prior releases; this chapter contains the exact paths for upgrade for the wireless mode. Verify that your current installed release is listed on a valid upgrade paths.

## Supported Upgrade Paths

This release has been tested for upgrades from specific prior releases. This chapter contains the exact paths for upgrade. Verify that your current installed release is listed on a valid upgrade path. The possible upgrade paths to Policy Management 12.6.1 are listed in Table 8-1.

Table 8-1 Upgrade Paths

From	То	Mechanism
12.6.0 (full ISO)	12.6.1	ISO upgrade
12.5.0 (full ISO)	12.6.1	ISO upgrade
12.5.0.4.0 (patch ISO)	12.6.1	ISO upgrade

#### Note:

- If you are in intermediate 12.5.0.x release, please follow this path to reach 12.5.0.4.0: 12.5.0.0.0 -> 12.5.0.2.0 -> 12.5.0.3.0 -> 12.5.0.4.0.
- If the official upgrade paths mentioned in the release documents of each supported version is not followed, please contact Oracle Support before upgrading to 12.6.1. (Refer to individual patch release document to see the supported upgrade paths.)
- 12.6.0 to 12.6.1 upgrade is supported only for Bare metal (as 12.6.0 is released only for Bare metal servers).
- 12.6.x upgrade is available only for Wireless mode.
- TLS v1.0 and v1.1 are not supported by 12.6.x releases, use TLS v1.2 for secure communication purpose. If not possible, please contact Oracle Support before upgrading to OCPM 12.6.x versions.



# Resolved and Known Bugs

This chapter lists the resolved and known bugs for this release of Oracle Communications Policy Management.

These bug lists are distributed to customers with a new software release at the time of general availability (GA) and are updated for each maintenance release.

## **Severity Definitions**

The resolved and known bug tables in this document refer to bug severity levels listed in this section. Definitions of these levels can be found in the publication *TL 9000 Quality Management System Measurement Handbook*.

#### Note:

A problem report is a report from a customer or on behalf of the customer concerning a product or process defect requesting an investigation of the issue and a resolution to remove the cause. The report may be issued via any medium. Problem reports are systemic deficiencies with hardware, software, documentation, delivery, billing, invoicing, servicing, or any other process involved with the acquisition, operation, or performance of a product. An incident reported simply to request help to bring back the service or functionality to normal without the intent to investigate and provide a resolution to the cause of the incident is not a problem report.

- Critical: Conditions that severely affect the primary functionality of the product and, because of the business impact to the customer, requires non-stop immediate corrective action, regardless of time of day or day of the week as viewed by a customer on discussion with the organization such as the following:
  - 1. Product inoperability (total or partial outage)
  - A reduction in the traffic/data handling capability, such that expected loads cannot be handled
  - 3. Any loss of emergency capability (for example, emergency 911 calls)
  - 4. Safety hazard or risk of security breach
- Major: Product is usable, but a condition exists that seriously degrades the product operation, maintenance, or administration, etc., and requires attention during pre-defined standard hours to resolve the situation. The urgency is less than in critical situations because of a lesser immediate or impending effect on product performance, customers, and the customer's operation and revenue such as the following:
  - 1. Reduction in the product's capacity (but still able to handle the expected load)
  - 2. Any loss of administrative or maintenance visibility of the product and/or diagnostic capability



- Degradation of the product's ability to provide any required notification of malfunction
- Minor: Other problems of a lesser severity than Critical or Major such as conditions that have little or no impairment on the function of the system.
- Minor: No Loss of Service. Oracle severity is outside what is defined by TL 9000.

The numbered severity levels in the tables below correspond to these definitions:

- 1 Critical
- 2 Major
- 3 Minor
- 4 Minor: No Loss of Service.
   Oracle severity is outside what is defined by TL 9000.

### **Customer-Known Bugs**

Below table lists customer-known bugs in this release:

Table 9-1 Oracle Communications Policy Management Release 12.6.1 Customer-Known Bugs

Severit	Bug	Title	Customer	Work
y	Number		Impact	Around
3	PCRF-467	Gx revalidation time action in CCA-U, works only when policy has REVALIDAITON_TIMEOUT_EVENT TRIGGER added	Revalidation Time functionality in session updates would have impact, if the update policy does not have an explicit event trigger subscription.	Explicitly event trigger subscription of REVALIDATI ON_TIMEO UT from Policy during session updates

## **Resolved Bug Listing**

Table 9-2 lists bugs that are resolved in this release:



These files are available in one or more of the following formats:

- \*.iso: for bare metal deployments
- \*.ova: for VMware and OVM/OVS deployments



Table 9-2 Oracle Communications Policy Management Release 12.6.1 Resolved Bugs

Severity	Bug Number	SR Number	Title
3	33047510	3-26290586821	MRA sending 3002 error before exceeding the Diameter response timeout timer configured
3	32817743	3-26554044121/3-2577 7944931	Revalidation-Timeout event trigger is not supported over Sd Interface
3	33880514	3-27855986891	Logs are not printing in the subscriber activity log
3	33923623	3-26495148961	REST interface over secure connection between CMP and OCUDR
3	33754637	3-28278448381	Charging-Rule-Base-Name AVP not sent within Charging-Rule-Install AVP causing issue on PGW
3	34031717	3-28992974231	User-CSG-Information (2319) AVP not supported which causes 5001 error DIAMETER_AVP_UNSUPPORTED in CCA-I



### Oracle References and Services

This chapter describes how to obtain help, where to find related documentation, and provides other general information.

# My Oracle Support

My Oracle Support (https://support.oracle.com) is your initial point of contact for all product support and training needs. A representative at Customer Access Support can assist you with My Oracle Support registration.

Call the Customer Access Support main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <a href="http://www.oracle.com/us/support/contact/index.html">http://www.oracle.com/us/support/contact/index.html</a>. When calling, make the selections in the sequence shown below on the Support telephone menu:

- For Technical issues such as creating a new Service Request (SR), select 1.
- For Non-technical issues such as registration or assistance with My Oracle Support, select **2**.
- For Hardware, Networking and Solaris Operating System Support, select 3.

You are connected to a live agent who can assist you with My Oracle Support registration and opening a support ticket.

My Oracle Support is available 24 hours a day, 7 days a week, 365 days a year.

### **Emergency Response**

In the event of a critical service situation, emergency response is offered by the Customer Access Support main number at 1-800-223-1711 (toll-free in the US), or by calling the Oracle Support hotline for your local country from the list at <a href="http://www.oracle.com/us/support/contact/index.html">http://www.oracle.com/us/support/contact/index.html</a>. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations

 Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with Oracle.

# **Customer Training**

Oracle University offers training for service providers and enterprises. Visit our web site to view, and register for, Oracle Communications training:

http://education.oracle.com/communication

To obtain contact phone numbers for countries or regions, visit the Oracle University Education web site:

www.oracle.com/education/contacts

# Locate Product Documentation on the Oracle Help Center Site

Oracle Communications customer documentation is available on the web at the Oracle Help Center site, <a href="http://docs.oracle.com/">http://docs.oracle.com/</a>. You do not have to register to access these documents. Viewing these files requires Adobe Acrobat Reader, which can be downloaded at <a href="http://www.adobe.com">http://www.adobe.com</a>.

- 1. Access the Oracle Help Center site at http://docs.oracle.com/.
- 2. Click Industries.
- 3. Under the Oracle Communications subheading, click the Oracle Communications documentation link.

The Communications Documentation page opens. Policy Management is listed in the Network Session Delivery and Control Infrastructure section.

- 4. Click **Policy Management** and then the release number.
  - A list of the documentation set for the release displays.
- 5. To download a document, click (download icon) and then click PDF.

# Locate Product Release Software on the Oracle Software Delivery Cloud Site

Oracle Communications software is available for electronic download at the Oracle Software Delivery Cloud site, <a href="https://edelivery.oracle.com">https://edelivery.oracle.com</a>. Only authorized customers with a valid password may download software from the site.

For directions on downloading the software and other information about using this site, click **FAQ** in the top right corner.

